

CONTACT

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SKILLS

- User-Centered Design Thinking
- User Research And Strategy
- Qualitative/Quantitative Research
- User Flows
- Persona Development
- Competitive Analysis
- Whiteboarding
- Information Architecture
- Usability Testing
- Software Design
- Wireframing And Prototyping
- Responsive Design
- Web Accessibility
- UX Writing
- Problem Solving
- Critical Thinking
- Communication
- Storytelling
- Adaptability
- Data Analysis
- Collaboration
- Time Management
- Figma
- User Testing
- Optimal Workshop
- Jira
- Confluence
- Slack
- Microsoft Suite
- Google Suite

EDUCATION

UX DESIGN CERTIFICATE

MFA, CHOREOGRAPHY

BA, DANCE, MINOR ENGLISH

MARTHA E HOWE

ABOUT

As a self-starting product designer with five years of experience, I possess a strong background in analytical thinking, research, and storytelling. Problem-solving energizes me; I thrive on finding solutions that balance company goals with user needs. I am a grammarian and wordsmith and excel in content creation and copywriting, which consistently yields impactful user-centric experiences. I value collaborative teams and foster relationships to achieve goals.

EXPERIENCE

UX PRODUCT DESIGNER

Promethean | September 2023 - Present

- Managed multiple projects in a fast-paced SaaS environment, rapidly mastering complex systems to develop features for education administrators, ensuring timely delivery and improving products used in 1.7 billion classrooms worldwide.
- Led the redesign and reskin of areas of major internal software, conducting user interviews, developing personas, and designing new functionality within Embers design system. Achieved seamless company-wide adoption with high user satisfaction.
- Designed 8 WCAG-compliant Welcome pages in a 3-phase rollout, incorporating new UI branding and UX microcopy while meeting stakeholder and business goals for a successful launch.
- Delivered visually engaging, brand-aligned interfaces, including a new landing page for a high-impact application, adapting to evolving stakeholder needs and complex technological challenges.

ASSOCIATE PRODUCT DESIGNER

HireVue | June 2022 - June 2023

- Conducted video interview service audits and user research, deriving insights that informed the creation of a prototype which streamlined three platforms across two codebases into a unified, mobile-responsive browser experience with the added goal to sunset the existing app.
- Collaborated with product managers to introduce innovative features that significantly boosted user engagement.
- Maintained compliance with evolving privacy laws and accessibility standards (WCAG 2.0 A and AA), reinforcing our position as an industry leader.
- Designed wireframes and prototypes, facilitating clear visualization and communication of design concepts across departments. This approach secured executive buy-in and streamlined handoff to developers, with plans to improve user experience and reduce overhead for Engineering and Support.
- Crafted concise and accessible UX microcopy for multiple product initiatives, enhancing user understanding and engagement.

UX/UI PRODUCT DESIGNER-FREELANCE

Your Event Ninja | March 2022 - May 2022

- Created a website that harmoniously integrated with the company's design system, serving as a robust platform to facilitate events and targeted site functionalities.
- Fostered cross-functional collaboration with marketing and events teams, resulting in continuous product enhancement driven by evolving requirements and tech restraints.

OrangeBird Officiants | August 2021 - March 2022

- Utilized site analytics and competitive analysis to pinpoint SWOT factors, informing strategic decisions that led to a decrease in abandonment rates and reinforced our industry competitiveness.
- Leveraged user personas and flows to optimize information architecture, usability, and cross-device functionality, enhancing the overall user experience.
- Revitalized the brand's UI through the creation of fully responsive high-fidelity mocks and prototypes. This redesign elevated visual elements encompassing palette, typography, imagery, and the UX writing tone.